COOKIE POLICY

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■ **Translated document**
This is a courtesy translation of the official Spanish document. The Spanish version is the legally binding document; this translation is provided for informational purposes only to facilitate understanding.

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This policy explains what cookies and storage technologies PORTA REAL uses, what it uses them for, how long they are kept, and how you can accept them, reject them, or change your mind at any time. It is complemented by our Privacy Policy, which describes in detail how we process your personal data in accordance with Ley N.° 8968 de Protección de la Persona frente al Tratamiento de sus Datos Personales (Costa Rica's data-protection law).

1. WHAT ARE COOKIES?

Cookies are small text files stored on your device (computer, tablet, or mobile phone) when you visit a website. Their main purpose is to improve your browsing experience by remembering certain preferences and making the site easier to use. They can capture different types of information: data about your browsing (pages visited, time spent), preferences such as language and display settings, information about your device and browser, sign-in data, data for analytics and, when you authorize it, for advertising, as well as interactions with content.

By functional equivalence, this policy also covers other technologies that store information on your device even though they are not technically cookies:

- **localStorage**: persistent browser storage; the information remains even if you close the browser, until you delete it or we remove it.
- **sessionStorage**: temporary storage; it is automatically cleared when you close the tab.
- **Service Worker cache**: progressive web app (PWA) technology that stores on your device the site's resources (code, styles, images, fonts) and temporary copies of pages and data already loaded, so that the site loads faster and works with intermittent connections.

When we speak of "cookies" in this policy, we include all of these technologies. Some are necessary for the site to work correctly; the rest are only activated if you allow it. Before browsing, we recommend reviewing your preferences in our settings center ("Manage my cookies"), and you can change them at any time from that same option or from your browser settings.

2. WHAT TYPES OF COOKIES DO WE USE?

To understand how cookies work on our site, it is important to know who controls them and what their purpose is.

2.1 Who controls them

First-party cookies: managed directly by us and installed on your device from our own domain (porta.cr). They are used so the site works correctly, to remember your preferences, and to store your decision about cookies themselves. For example, the cookie that remembers you selected Spanish as your language, so you don't have to choose it again on every visit.

Third-party cookies: managed by external companies and installed from a domain different from ours, as a consequence of services integrated into the platform. For example, a Google Analytics cookie that measures how many people visit the site and from which country they access it. We do not directly control these cookies; each provider manages them under its own privacy policy, which is identified in the inventory in section 3.

2.2 By purpose

We classify all cookies and storage technologies into five categories. The last four depend on your consent.

Necessary

They enable the basic, essential operation of the website. Without them, essential functions would not be available: they manage sign-in and keep your account active while you browse; they remember the language and currency in which you view the site (on a real estate platform with prices in colones and dollars, currency consistency across pages is part of the service, not an optional preference); they load the interactive map you use to search for properties; they protect forms and processes against errors and abuse; they store your decision about cookies themselves; and they make pages load faster through the application cache.

This category also includes **technical error reporting**: when something fails in your browser, a report is automatically sent to our monitoring service (Sentry) so we can detect and fix the failure. This report is scrubbed before being sent: data that directly identifies you (such as your name or your email address) and the parameters of the addresses visited are removed, your screen and your session are not recorded, and your browsing path is not reconstructed; it may include the path of the page on which the error occurred and technical data about your browser. It is service maintenance, not behavioral analytics, which is why it is classified as necessary.

We also classify as necessary the cookies installed by **Google Maps**, because the interactive map used to search for and view properties is the platform's core feature, so it loads even if you reject the optional cookies. These cookies are installed from Google's domains (google.com, gstatic.com) when the map loads. With respect to them, Google acts as an independent data controller, for security, fraud-prevention, and service-operation purposes, under its own privacy policy (policies.google.com/privacy); PORTA REAL does not technically control those cookies or the purposes Google assigns to them. If you do not wish to receive them, you can block third-party cookies or Google's domains from your browser settings; in that case the map may not work correctly, but the rest of the site will keep operating.

Necessary cookies cannot be disabled from our preference center, since, as their name indicates, they are essential for the site to function properly.

Functional

They allow personalizing your browsing experience beyond the basic functions, adapting to your preferences: they store your recent search history on your own device to suggest those searches when you search again (this information is not sent to our servers); they remember how many times you have visited the site and when you dismissed the "Install Porta CR" notice, to decide when to invite you to install the app; and they keep display preferences such as the section you last used in "My listings" and the format and theme you chose when exporting promotional creatives.

These cookies require your consent. If you choose not to accept them, browsing will be standard but the site will continue to work correctly. If you accepted them and later reject them, the information already stored on your device is deleted.

Performance

They allow us to understand how people interact with the site, identify areas for improvement, and measure the effectiveness of our content and our campaigns:

- **Google Analytics 4**: records the number of visits, the most visited pages, the average session time, and the navigation flow. PORTA REAL uses GA4 with IP anonymization enabled; its advertising features (Google Signals and ad personalization) are only activated if you also accept the Marketing category. It is integrated through **Google Consent Mode v2**: if you do not accept this category, GA4 does not measure your visit and its analytics cookies are not installed.

- **PostHog**: records the pages you visit and how you navigate them, the page and campaign you came from (including the advertising platforms' click identifiers present in the link), and the key events of your registration on the platform, to understand how the site is used and measure which campaigns attract new users. When you complete your registration, your events are associated with your account identifier; PostHog does not receive your name, your email address, or your phone number. Session recording, surveys, heatmaps, and automatic click capture are disabled. If you do not accept this category, PostHog is not initialized and stores nothing on your device; if you accept it and later reject it, it stops operating and what it stored is deleted. PostHog only relays events to advertising platforms if you also accept the Marketing category; in that case, the conversion events also include the identifiers Meta and TikTok assigned to your browser (see the Marketing category and the Privacy Policy, sections V and VI.a).

- **Campaign attribution**: if you arrive from an ad or from a campaign link, we store on your device the campaign of origin of your first visit and of the most recent one, and the campaign page through which you arrived, and we include that data in the completed-registration event we measure with PostHog, to know which campaigns generate registrations (Privacy Policy, sections III and IV). If you withdraw your consent, that information is deleted from your device.

- **Technical performance measurement (Sentry)**: measures page load speed and performance to detect slowness. Unlike error reporting (Necessary category), this measurement does depend on your consent.
- **Click-position logging**: if you accept this category, we record which position in the search results you clicked on, associated with your account, to evaluate the quality of our result ranking. It is kept for a maximum of 12 months (see sections 4 and 6).

These cookies require your consent; if you choose not to accept them, the site will continue to work without issues.

Marketing

They are used to measure the effectiveness of our advertising campaigns on other digital platforms, such as search engines and social networks, and they allow those platforms to optimize and personalize the ads you see on them. PORTA REAL does not show interest-based third-party advertising on its site. If you do not accept these cookies you may still see ads, but those platforms will not receive information about your visit from our site to personalize them.

This category covers the measurement of our advertising campaigns on Google Ads, TikTok, and Meta. If you accept it, PostHog may send those platforms the conversion events of your visit (for example, a completed registration) together with the click identifier of the ad you came from, and their measurement tags or pixels load on the site, recording the pages you visit with their web address (which may include the search filters you apply, but not the codes of private links) and, where applicable, those conversion events, and setting the cookies listed in the inventory in section 3. Those platforms receive this data as independent controllers: they use it to attribute conversions to our ads and optimize our campaigns and, in addition, for their own advertising purposes, under their own policies; this includes personalizing the ads you see. They process the data outside Costa Rica. This disclosure constitutes a transfer of personal data that only takes place with the consent you give by accepting this category (Privacy Policy, section VI.a). If you do not accept this category, none of this happens.

Social Media

They enable integration with platforms such as Facebook, Instagram, X, and TikTok: for example, embedding content from those networks on our site or making it easier for you to share PORTA REAL publications on your profiles. These platforms may use their cookies to track your activity on other sites and show you related content. Their installation depends on your consent, and you can manage it at any time from the preference center.

This category is not active at this time: today we do not install cookies or load social media components on the site. You can record your preference now, but that preference will not activate anything on its own: if in the future we integrate any of these platforms, we will show you the cookie notice again before installing any element of this category, and it will only be activated for those who accept it at that moment, with the updated information (see section 5).

As long as a category remains inactive, your selection in the preference center has no effect whatsoever and will not be used as consent: when the category is activated, the cookie notice will be shown again and only the decision you make at that moment will enable the processing.

3. INVENTORY OF COOKIES AND OTHER STORAGE TECHNOLOGIES

The following tables list each cookie and storage element the platform uses, with its purpose, category, and duration.

3.1 First-party cookies (porta.cr domain)

Name	Purpose	Category	Duration
__session (and fragments __session.0, __session.1, …)	Encrypted sign-in session (Auth0); keeps your account active while you browse.	Necessary	Persistent: up to 7 days of inactivity, maximum 30 days from sign-in (renewed while you browse)
NEXT_LOCALE	Remembers the chosen language (Spanish or English) to serve the site in your language from the first response.	Necessary	1 year
porta_cookie_consent	Stores your decision about cookies (which categories you accepted or rejected, and when), so we don't ask you again on every visit.	Necessary	12 months
__txn_<identifier>	Temporary cookie of the sign-in or registration process (Auth0): it protects that process against forged requests and remembers which page to return to; it is deleted when the process completes.	Necessary	Up to 1 hour

3.2 Third-party cookies

Name	Provider	Purpose	Category	Duration
auth0, auth0_compat, did, did_compat, among others	Auth0 (Okta), auth0.com domain	Maintain the identity provider's session during sign-in and registration. Policy: auth0.com/privacy	Necessary	Session / up to 1 year depending on the cookie
NID, CONSENT, 1P_JAR, among others	Google Maps (google.com, gstatic.com)	Loading of the interactive map, address autocomplete, and geocoding; Google uses them for security and fraud prevention. Policy: policies.google.com/privacy	Necessary	Variable (managed by Google)
_ga	Google Analytics 4	Distinguish unique visitors for aggregated traffic analysis. Only installed if you accept the Performance category. Policy: policies.google.com/privacy	Performance	2 years
_ga_<ID>	Google Analytics 4	Maintain the analytics session state. Only installed with your consent.	Performance	2 years
_gid	Google Analytics 4	Distinguish unique visitors within a 24-hour window. Only installed with your consent.	Performance	24 hours
_gat_gtag_*	Google Analytics 4	Limit the frequency of requests to Google's servers. Only installed with your consent.	Performance	1 minute

Name	Provider	Purpose	Category	Duration
ph_<ID>_posthog	PostHog (PostHog Cloud US)	Store the random identifier PostHog assigns to your browser, the identifier of the current session, and data from your first visit (the landing page and the referring page, with their campaign parameters) and, when they exist, the Meta identifiers associated with your browser or with a click on a Meta ad, to measure how the platform is used; when you complete your registration, it is associated with your account identifier. Only installed if you accept the Performance category, and deleted if you withdraw your consent. Policy: posthog.com/privacy	Performance	1 year
_fbp	Meta (Meta Pixel)	Identify your browser to measure the effectiveness of Meta campaigns (Facebook and Instagram). Only installed if you accept the Marketing category, and deleted if you withdraw your consent. Meta may also use its own cookies on its own domain (facebook.com), which Meta manages. Policy: facebook.com/privacy/policy	Marketing	90 days
_fbc	Meta (Meta Pixel)	Store the click identifier when you arrive from a Meta ad, to attribute the visit to that campaign. Only installed if you accept the Marketing category, and deleted if you withdraw your consent.	Marketing	90 days
_gcl_au	Google (Google Ads)	Associate your visits with clicks on Google ads, to measure the conversions of our campaigns. Google may also use the data from your visit to personalize the ads it shows you. Only installed if you accept the Marketing category, and deleted if you withdraw your consent. Policy: policies.google.com/privacy	Marketing	90 days
_gcl_aw, _gcl_gb, _gcl_gs, _gcl_ag, _gac_gb_<ID>	Google (Google Ads)	Store the click and campaign identifiers when you arrive from a Google ad, to attribute the visit and the conversion to that campaign. Only installed if you accept the Marketing category, and deleted if you withdraw your consent.	Marketing	90 days

Name	Provider	Purpose	Category	Duration
GCL_AW_P, GCL_AU_P	Google (Google domains)	Cookies Google may store on its own domains when you accept the Marketing category, also to personalize the ads it shows you. Google manages them under its own privacy policy; PORTA REAL cannot delete them from the site, but if you withdraw your consent, the site stops sending data to Google for these purposes.	Marketing	Per Google's policy
_ttp	TikTok (TikTok Pixel)	Identify your browser to measure the effectiveness of our campaigns on TikTok. Only installed if you accept the Marketing category, and deleted if you withdraw your consent. TikTok may also keep a cookie with the same name on its own domain (tiktok.com), which TikTok manages. Policy: tiktok.com/legal/privacy-policy	Marketing	13 months from last use
ttcsid, ttcsid_<ID>	TikTok (TikTok Pixel)	Identify the browsing session in which you interact with the site, to measure our campaigns on TikTok. Only installed if you accept the Marketing category, and deleted if you withdraw your consent.	Marketing	13 months from last use
ttclid	TikTok (TikTok Pixel)	Store the click identifier when you arrive from a TikTok ad, to attribute the visit to that campaign. Only installed if you accept the Marketing category, and deleted if you withdraw your consent.	Marketing	13 months from last use
_tt_enable_cookie	TikTok (TikTok Pixel)	Check that your browser accepts cookies so the pixel can work. Only installed if you accept the Marketing category, and deleted if you withdraw your consent.	Marketing	13 months

3.3 Other storage technologies

Persistent storage (localStorage)

Key	Purpose	Category	Duration
porta:currency	Remembers your preferred currency (colones or dollars) to display prices consistently across all pages.	Necessary	Until you delete it
porta:locale	Mirror of the chosen language, to display it correctly from the first instant of loading.	Necessary	Until you delete it
porta_verification_email_cooldown	Prevents repeated resending of the account verification email (anti-abuse protection).	Necessary	Until you delete it

Key	Purpose	Category	Duration
porta_pending_referral_code	Stores the referral code from the link you followed (/r/…), to associate it with your account when you sign in or register; it is part of the referral service you invoked by opening the link.	Necessary	30 days
porta_search_history	Stores your latest searches (text, filters, location) on your device to suggest them; this local copy is not sent to our servers. The execution of the search is, however, logged server-side (Privacy Policy, section III.c).	Functional	Until you delete it or withdraw your consent
pwa-visit-count	Counts your visits to decide when to invite you to install the app (PWA).	Functional	Until you delete it or withdraw your consent
pwa-banner-dismissed	Remembers when you dismissed the "Install Porta CR" notice so as not to show it again immediately.	Functional	Until you delete it or withdraw your consent
porta_listings_view_v2	Remembers the section you last used in "My listings" (listings or collections), to show it again when you return.	Functional	Until you delete it or withdraw your consent
porta_creative_config_v1	Remembers the format and theme you chose when exporting promotional creatives for your listings.	Functional	Until you delete it or withdraw your consent
porta_help_events_v1	Remembers the help center articles in which you already answered "Was this article helpful?" (text shown in the app), so your answer is not counted twice. It is kept here only if you accepted performance and functional cookies; with performance cookies alone it is kept in temporary storage (see the next table).	Performance	Until you delete it or withdraw your consent
ph_<ID>_posthog	PostHog's local copy with the random identifier of your browser, the session identifier, and visit data (for example, the campaign parameters you arrived with) and whether or not you accepted the Marketing category. Only written if you accept the Performance category, and deleted if you withdraw your consent. PostHog may create other keys with the same prefix, for the same purpose.	Performance	Until you delete it or withdraw your consent

Key	Purpose	Category	Duration
porta_attribution_v1	Stores the campaign of origin of your visits (the first and the most recent): the link's campaign parameters, the advertising platforms' click identifiers (for example, Google's gclid, TikTok's ttclid, Meta's fbclid, or Microsoft's msclkid), the landing page, and the date, to attribute your registration to the campaign that originated it (Privacy Policy, section III). Each attributed visit is kept for a maximum of 90 days. Only written if you accept the Performance category, and deleted if you withdraw your consent.	Performance	90 days (rolling window)
porta_landing_origin_v1	Remembers which campaign page you arrived through (the agents page or the buyers page), to know which page originated your registration if you complete it in the following days. Only written if you accept the Performance category; deleted when you complete your registration, when the period expires, or if you withdraw your consent.	Performance	7 days

Temporary storage (sessionStorage)

Key	Purpose	Category	Duration
porta:geolocation-denied	Marks that you denied the location permission in this session, so we don't ask you again.	Necessary	Until the tab is closed
porta_viewed:<listing-ID>	Prevents counting the same view of a property twice within the same tab; the view counter is aggregated, per listing, without identifying you.	Necessary	Until the tab is closed
porta:activeAgency	Remembers the agency on whose behalf you are acting during this session.	Necessary	Until the tab is closed
porta:agencyContextChosen	Marks that you already chose whether you act in your personal capacity or on behalf of an agency, so we don't ask you again in this session.	Necessary	Until the tab is closed
porta_compare_selection_v1	Stores the listings you selected to compare while you browse in this tab.	Necessary	Until the tab is closed
porta.collab.draft:<code>	Keeps the draft of your message when contacting a listing shared through a collaboration, so it is not lost if the page reloads.	Necessary	Until the tab is closed
porta.resume-draft-dismissed	Remembers that you dismissed the resume-draft notice in this session.	Necessary	Until the tab is closed

Key	Purpose	Category	Duration
porta_help_events_v1	Prevents counting the same help center article view twice within the same tab and, if you did not accept the functional category, keeps your answer to "Was this article helpful?" (text shown in the app) here for the same purpose. Written only if you accepted performance cookies.	Performance	Until the tab is closed
ph_<ID>_posthog, ph_<ID>_window_id, ph_<ID>_primary_ window_exists, ph_<ID>_session_ registered_properties	PostHog's temporary keys that identify the tab and the current session, to order the events of your visit correctly. Only written if you accept the Performance category, and deleted if you withdraw your consent.	Performance	Until the tab is closed
porta_feedback_session_ v1	Random identifier of this tab sent with your answer to "Was this article helpful?" (text shown in the app) in the help center, so changing the answer updates your vote instead of counting it twice. It does not identify you and is not stored as such on our servers.	Necessary	Until the tab is closed
porta_feedback_answers_ v1	Remembers, in this tab only, whether you already answered "Was this article helpful?" (text shown in the app) on each article, so your answer is shown when you come back and the reason or comment you sent is not erased.	Necessary	Until the tab is closed

3.4 Other technical mechanisms

Mechanism	What it stores	Category	Duration
Service Worker cache (PWA)	Site resources (code, styles, images, fonts), an offline-mode page, and temporary copies of pages and data you have already loaded, together with a technical record of their expiry dates, for fast loading and operation with intermittent connections. This information remains only on your device.	Necessary	Depending on the resource: renewed with each version of the site or expires automatically (between 1 hour and 1 year); you can clear it from your browser
Sentry (error and performance monitoring)	Installs no cookies. Sends scrubbed reports of technical errors (Necessary) and, only if you accept the Performance category, page speed measurements.	Necessary (errors) / Performance (measurements)	Not applicable (stores nothing on your device)

Mechanism	What it stores	Category	Duration
PostHog: relay of events to advertising platforms	Does not install additional cookies. If you accept the Marketing category, PostHog may send the conversion events of your visit (for example, a completed registration) from its servers to Google Ads, to TikTok and to Meta, with the click identifier of the ad you came from and an event identifier that includes a code derived from your account identifier; to TikTok and Meta, it also sends the IP address, your browser's user agent, the identifiers each of them assigned to your browser, and the page on which the event occurred, without parameters (Privacy Policy, sections V and VI.a).	Marketing	Not applicable (stores nothing on your device)

The elements of the Marketing category only operate if you accept it. There is currently **no active element in the Social Media category**; if one is added in the future, this inventory will be updated and the consent notice will be shown again (section 5).

4. HOW DO WE USE COOKIES?

We use cookies exclusively for the purposes described in this policy: ensuring the site works, improving your experience, analyzing platform usage, measuring our campaigns and, when you authorize it, offering you personalized content and advertising. We do not sell the information collected through cookies, nor do we share it with third parties for purposes other than those indicated. Information obtained through analytics cookies is processed in aggregated form or linked to technical identifiers (that of your browser or, in the cases indicated in this policy, that of your account), and we do not share it with third parties together with your name, your email address, or your phone number.

In addition, in order to display and charge for featured listings fairly, we record in aggregate form how many times each listing appears in search results and how many times it is clicked. This count is per listing, not per person: it does not store your identity, your session, or your search, and it is shown to whoever published the listing as part of the service they contract, just like the view counter. For that reason it is considered necessary and does not depend on your consent.

The record of **which position you clicked on**, associated with your account, is different: that is indeed behavioral information. It is only stored if you accept Performance cookies; the check is also performed server-side, so without your consent the record simply does not happen. When it is stored, it is kept for a maximum of **12 months**.

5. HOW DOES YOUR CONSENT WORK?

The cookie notice. On your first visit we show you a notice at the bottom of the screen with three options: **Accept and continue** (all categories), **Reject** (only Necessary ones), and **Customize** (choose category by category). Until you decide, we treat the optional categories as rejected: no cookie requiring consent is installed.

The preference center. Through the "Manage my cookies" button, available on this page at all times, you can review and change your decision by category whenever you want: Functional, Performance, Marketing, and Social Media, each with its own controls, plus the "Accept all" and "Reject all" shortcuts. Necessary cookies always appear active and cannot be disabled.

What happens when you withdraw your consent. Withdrawing consent for a category takes effect immediately: the tools in that category stop operating and the information they stored on your device is deleted (for example, your search history if you withdraw Functional). The cookies that some providers store on their own domains, identified in the inventory in section 3, cannot be deleted from our site, but they stop receiving information from it. Withdrawing consent does not affect the lawfulness of the processing carried out while it was in force.

Validity of your decision. Your decision is stored in the porta_cookie_consent cookie for a maximum of **twelve (12) months**; once that period expires, we ask you again.

Material changes. If this policy changes substantially, for example, if we activate a category that is empty today, such as Social Media, or if what a category covers changes substantially, your previous decision does not automatically extend to what is new: the cookie notice is shown again so you can decide once more with the updated information.

6. HOW LONG DO WE KEEP COOKIES?

How long a cookie remains on your device depends on its type:

Session cookies

They are temporary and are automatically deleted when you close the browser or end your active session. They do not persist on your device once the browser is closed. Example: the temporary storage (sessionStorage) keys in the section 3.3 inventory, such as porta:geolocation-denied.

Persistent cookies

They remain on your device even after closing the browser or turning off the device, for the period indicated in the inventory in section 3. We use them, for example, to remember your language or your decision about cookies on your next visit.

Browser storage

localStorage keys remain until you delete them or we remove them (for example, upon withdrawal of your consent for the corresponding category); sessionStorage keys are cleared when the tab is closed.

The retention periods for information **derived** from cookies (as opposed to the file on your device) are detailed in the Privacy Policy (section IX). In particular: the click-position record associated with your account is kept for a maximum of 12 months; aggregated impression counts are kept for 90 days; and, with respect to the analytics events recorded in PostHog and the profile associated with your account identifier, PORTA REAL undertakes to delete them no later than 2 years after your last visit or activity on the platform (PostHog does not apply this period on its own). Campaign-origin data is stored only in your browser, for a maximum of 90 days (see the inventory in section 3).

7. HOW CAN YOU DISABLE OR MANAGE COOKIES?

You have two complementary ways:

From our preference center. Use the "Manage my cookies" button on this page to turn each category on or off at any time, as described in section 5. This is the recommended way: it takes effect immediately and deletes the information of the categories you reject.

From your browser. All browsers allow blocking or deleting cookies and clearing the site's storage from their privacy settings (Chrome, Safari, Firefox, and Edge include instructions on their help pages). Keep in mind that if you delete all of the site's cookies, your consent decision is also deleted and the notice will appear again; and that blocking necessary cookies from the browser may prevent essential functions such as signing in from working correctly.

Remember that necessary cookies cannot be disabled from our preference center because they are essential for the site to function.

8. THIRD PARTIES AND UPDATES TO THIS POLICY

The external providers mentioned in this policy that process information on behalf of PORTA REAL (Auth0/Okta, Google as regards Google Analytics, PostHog, and Sentry) process information from servers located outside Costa Rica, mainly in the United States. The conditions of that processing are described in our Privacy Policy (section V). The map service is different: Google receives the data indicated when the map loads and processes the Google Maps cookies described in section 2.2 for its own purposes, as an independent controller and outside Costa Rica (Privacy Policy, section VI.b). The case of the advertising platforms is also different: if you accept the Marketing category, Google (Google Ads), TikTok and Meta receive data about your visit as independent controllers, which process it for their own purposes and under their own policies, outside Costa Rica (mainly in the United States and, in TikTok's case, also in other countries). That disclosure constitutes a transfer of personal data that only takes place with the consent you give by accepting that category, which you can withdraw at any time (see section 2.2 and the Privacy Policy, section VI.a).

When we modify this policy, we will update the effective date in the header and, if the change is material, we will notify you at least ten (10) business days in advance and will ask for your consent again as described in section 5. For any question about this policy or about the use of cookies on the platform, write to us at soporte@porta.cr. This policy is drafted in Spanish; translations into other languages are provided solely as an informational courtesy and, in the event of any divergence, the Spanish version prevails.